



COVID-19 Update

During these uncertain times we wanted to assure you that we are taking every precaution to keep our staff and customers as safe as possible.

We have reviewed the Federal Government's health and safety guidelines to mitigate the spread of the disease and are putting into practice procedures designed to protect our customers and the community.

The Pram Cleaners at this stage will remain operational. At this present time, our 2 drop off locations, BabySafe Artarmon and TravelSafe Brookvale will also remain open (please call ahead on 9905 2455 as their opening hours may vary). We are working closely with the 2 drop off locations and will notify if any closures are imminent.

Private pick up and drop offs on the Northern Beaches will remain operational throughout, unless otherwise advertised – these MUST be booked online at <https://www.pramcleaners.com.au/book-online>

To ensure we are following the health guidelines we will be implementing the following:

- Encouraging both staff and customers to practise social distancing on;
- Asking customers to leave items out for collection in a safe place if possible to minimize contact (for private pick ups)
- Ensuring that all staff members be diligent with the washing of their hands, and also use of gloves and hand sanitiser before, during and after all handling of cleaning items.
- No cash payments will be accepted. Direct Deposits only to minimise handling of any money.
- There will be no use of any paper and pen forms, all items MUST be entered via a form (link provided) prior to items being collected/dropped off and items must be tagged with surname prior – form: <http://zfrmz.com.au/ncJMJ3gTe0bOEg8Qn7lh>

If you are experiencing symptoms, or have been in direct contact with a confirmed case of COVID-19, we ask that you reschedule your planned clean.

During these times, I would like to encourage you to support small and family businesses wherever possible, just like ours. This situation is unprecedented and now more than ever, the family business sector needs the generosity of the community to keep it afloat.

Thank you for your ongoing support and stay safe.

Kind Regards,

Dom Knight

Owner

